

## **Reimbursement Log**

Email, fax, or mail completed logs to:
Email: payme@mtm-inc.net
Fax: 1-888-513-1610
MTM, Attention: Trip Logs 16 Hawk Ridge Dr.
Lake St. Louis, MO 63367

## **Instructions:**

- You must call MTM on or before the day of your medical appointment. The number to call can be found on the back of your card or by calling member services. You will receive a trip number during this call. You will need to write the number down on this Trip Log. To be reimbursed, you must submit a Trip Log for all trip requests.
- Submit Trip Logs no more than 60 days past the date of the first appointment.
- Any healthcare professional at the facility must sign the Trip Log. *This includes nurses, therapists, physician assistants, or nurse practitioners*. It doesn't have to be the doctor.
- We suggest you make copies of your blank Reimbursement Trip Log. If you need a new copy of this
  form, you may download this form at <a href="www.memberportal.net">www.memberportal.net</a>, or you may call and request one be
  mailed to you.
- A one-way trip is from your home to the appointment. A round trip is from your home to the appointment and then back home. For trips with more stops, such as an extra trip from the first appointment to a second appointment before going back home, please enter each trip leg on a separate line, for example:
  - 1<sup>st</sup> leg- home to first doctor
  - 2<sup>nd</sup> leg- first doctor to second doctor
  - 3<sup>rd</sup> leg- second doctor to home
- Incomplete forms cannot be processed. It is your responsibility to complete this form correctly.
- Keep a copy of your Trip Log for your records.
- Questions about the Reimbursement Process? Please call: 1-888-513-0703.

	First Name:	Last Name:		Medicaid #:	
Member Info	Address:			Phone:	
	City:		State: Zip:		
	Make payment to:		Relationship to Mem Self Other:	ber:	Date of Birth:
Payment Info	Address:		Phone:		
	City:		State:	Zip:	

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» <sup>K</sup> MTN	1	Reimbursement Log (Continued)								
	Trip Number (Call MTM for this before you	trip):	Appointment Date:		Appointment Time:	Type:  Round Trip One-Way				
	Starting Address:    Home   Other:				Healthcare Provider Phone:					
Trip #1	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.	Signature •	& Title of Healthcare Pro	vider:						
	Trip Number (Call MTM for this before your trip):		Appointment Date:		Appointment Time:	Type:  Round Trip One-Way				
	Starting Address:  Home Other:					Healthcare Provider Phone:				
Trip #2	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.	Signature •	& Title of Healthcare Provider:							
	Trip Number (Call MTM for this before your	trip):	Appointment Date:		Appointment Time:	Type:  Round Trip One-Way				
Tuin #2	Starting Address: Home Other:					Healthcare Provider Phone:				
Trip #3	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.	Signature •	& Title of Healthcare Pro	vider:						
	Trip Number (Call MTM for this before your	trip):	Appointment Date:		Appointment Time:	Type:  Round Trip One-Way				
Trin #4	☐ Home ☐ Other:					Healthcare Provider Phone:				
Trip #4	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.  Signature & Title of Healthcare Provider:									
	Trip Number (Call MTM for this before your trip):		Appointment Date:		Appointment Time:	Type: ☐ Round Trip ☐ One-Way				
	Starting Address:  Home Other:					Healthcare Provider Phone:				
Trip #5	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.	Signature •	& Title of Healthcare Provider:							
	Trip Number (Call MTM for this before your	trip):	Appointment Date: Appointment Time:		Type:  Round Trip One-Way					
	Starting Address: Healthcare Provider Phone:									
Trip #6	Healthcare Provider Name:		Destination Address:							
	I certify that this patient was seen for a Medicaid covered health service.  Signature & Title of Healthcare Provider:									
	Trip Number (Call MTM for this before your	trip):	Appointment Date:	Appoi	intment Time:	Type: Round Trip One-Way				
Tuin #7	Starting Address: Home Other:					Healthcare Provider Phone:				
Trip #7	Healthcare Provider Name:	Destination Address:								
	I certify that this patient was seen for a Medicaid covered health service.	Signature •	& Title of Healthcare Pro	itle of Healthcare Provider:						
I have completed this form and I verify that the Signature of Member, Parent/Legal Guardian, or Representative:										
I have complined information										

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Si usted, o alguien a quien usted esté ayudando, tiene preguntas acerca de MTM, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 888-561-8747. Non-discrimination. The client has a right to receive services in compliance with Title VI of the Civil Rights Act of 1964, 42 U.S.C.A., 2000d, et seq; 504 of the Rehabilitation Act of 1973, 29 U.S.C.A. 794; the Americans with Disabilities Act of 1990, 42 U.S.C.A. 12101, et seq; and all amendments to each, and all requirements imposed by the regulations issued pursuant to these Acts, in particular 45 C.F.R. Part 80 (relating to race, color, national origin), 45 C.F.R. Part 84 (relating to handicap), 45 C.F.R. Part 86 (relating to sex), and 45 C.F.R. Part 91 (relating to age).