

# Provider Language Proficiency Requirements

## CHECKLIST

Providers who conduct in-language visits are required to submit proof of language proficiency to CCOs in their service area as outlined by Oregon Administrative Rule (OAR) 950-050. To meet language proficiency requirements, ensure that you meet the definition of ‘provider’ outlined in OAR 950-050-0010 and at least one target language proficiency option below.

### Target Language Proficiency

Passing one of the OHA approved proficiency exams in the target language:

Language Line University

- Level 2+ or above (ILR equivalent)

★ UHA will cover the cost of a proficiency exam through Language Line. Email [UHQualityImprovement@umpquahealth.com](mailto:UHQualityImprovement@umpquahealth.com) to schedule an exam.

Language Testing International

- Advanced mid-level or above (ACTFL equivalent)

Graduation from a bachelor, masters, doctorate, or any other degree program from an institution of higher education where instruction is primarily in the non-English language and the person submitting proof is a native speaker of the non-English language.

Graduation from high school in a country where instruction is primarily in the non-English language and the person submitting proof is a native speaker of the non-English language.

Completion of one of the following tests:

Interagency Language Round Table (ILR): 2+ from federal government testing agencies

Common European Framework (CEFR): B2

Oral Proficiency Interview at the advanced mid-level on the ACTFL scale

**Notes:**  
 Test results must be within the last three (3) years and providers will be retested every three years (3).

**Notes:**  
 Test results must be no more than four (4) years old to be considered valid.

### Notify UHA

Submit a clear copy of your language proficiency to [UHQualityImprovement@umpquahealth.com](mailto:UHQualityImprovement@umpquahealth.com).

- UHA will store your language proficiency information in our provider contracting software program and report proficiency information to OHA upon request.
- The provider conducting interpreter services must be the primary provider of the visit.