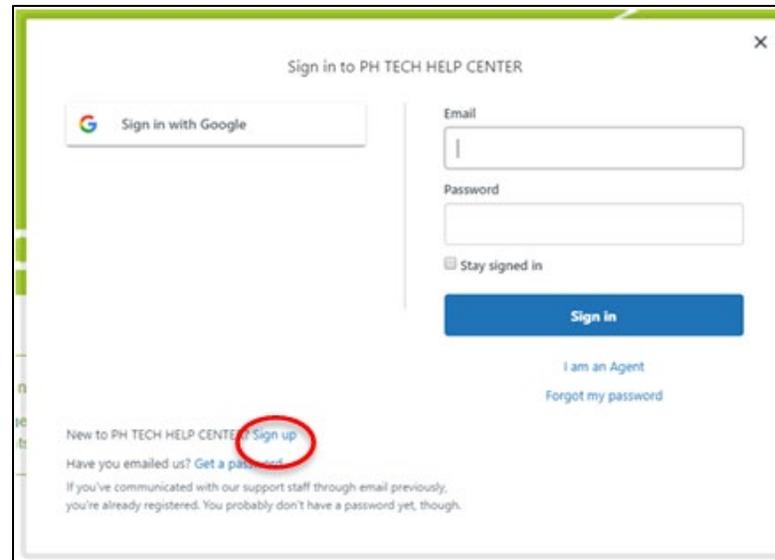


Instructions to Sign Up for Umpqua Health Alliance (UHA) Provider Portal

1. To sign up for the provider portal, please visit <https://help.phtech.com>.



2. Select the “Sign in” link in the top right header.
3. When the new window appears, select the “Sign up” link in the bottom left corner.



4. After you have signed up. Sign into the help center by following the steps first step.
5. Then select “Submit a request” in the top header.



6. To submit a ticket directly to PH Tech for access, select “I am a provider office” in the first drop down. Then select “Submit a Request”.
7. Complete the required fields.
8. In the “Please select the most appropriate topic” field select “[CIM Support] New CIM account access or troubleshoot an access issue”. In the “Please select which issue you are having regarding the CIM account” field select “I need a new CIM Account created.....”

Articles in this section

I am with a provider office

I am with a health plan 2 years ago · Updated Follow

I am a broker or agent

[Submit a request](#)

If this is the first time submitting a request with PH TECH, you will be required to verify your email address or your request will not be received. After submitting your request, please check your email (possibly your SPAM folder) for our verification email.

Help tickets submitted inside the PH TECH HELP CENTER are HIPAA compliant. As always, it's important to follow minimum necessary guidelines when transmitting PHI.

PH TECH HELP CENTER > Submit a request

Submit a request

If this is the first time submitting a request with PH TECH, you will be required to verify your email address or your request will not be received. After submitting your request, please check your email (possibly your SPAM folder) for our verification email. Please start by selecting from the following options below:

I am with a provider office

Your email address

Subject

Do not include PHI in the subject field.

Please select the most appropriate topic

[CIM Support] New CIM account access or troubleshoot an access issue

Please select which issue you are having regarding the CIM account

I need a new CIM Account created (this includes access to additional Tax ID's or adding addit..)

9. Continue to fill in the form, with the * required fields. You will be granted access within 1-7 business days. You will be required to verify your email address, or your request will not be received. After submitting your request, please check your email (possibly your SPAM folder) for the verification email.
10. If you need further assistance, please email support@phtech.com or call 503-584-2169 option 2.