

Member services available at no cost

Medical care
such as checkups,
immunizations and
x-rays



Dental care
such as cleanings,
fillings, and
extractions



Vision care



Mental health
such as counseling



**Urgent &
Emergency care**



Hospital Stays



**Medications &
Medical Supplies**



**Physical,
occupational,
& speech therapy**



**Gender-
Affirming Care**



**Birth control &
family planning**



**Rides to
appointments
& other places**



**Help with
addiction
to cigarettes,
alcohol & drugs**



**Health Related
Social Needs (HRSN)**
air conditioners,
heaters, air filters,
housing, and food*



**Health Related
Services Flexible
(HRSF)**
extra help for things
not covered*



**UMPQUA
HEALTH**

Connect with us:

Umpqua Health

Monday – Friday

8 AM – 5 PM

Phone: 541-229-4842

Toll free: 866-672-1551

TTY: 541-440-6304 | 711

Email: [UHCustomerCare
@umpquahealth.com](mailto:UHCustomerCare@umpquahealth.com)

Website:
umpquahealth.com

Social Media:
[Facebook.com/
UmpquaHealth/](https://Facebook.com/UmpquaHealth/)

Address:
3031 NE Stephens Street,
Roseburg, OR 97470

We're here for you!

Our care coordinators are here to help you understand your health care. They work with experts who can support you and your family in many ways.

If you need help, email us at
[CaseManagement
@umpquahealth.com](mailto:CaseManagement@umpquahealth.com)

*For qualifying members



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