

Member services available at no cost



Medical care

such as checkups, immunizations and x-rays



Dental care

such as cleanings, fillings, and extractions



Vision care



Mental health

such as counseling



Urgent & Emergency care



Hospital Stays



Medications & Medical Supplies



Physical, occupational, & speech therapy



Gender-Affirming Care



Birth control & family planning



Rides to appointments & other places



Help with addiction

to cigarettes, alcohol & drugs



Health Related Social Needs (HRSN)

*air conditioners, heaters, air filters, housing, and food**



Health Related Services Flexible (HRSF)

*extra help for things not covered**



Connect with us:

Umpqua Health

Monday – Friday
8 AM – 5 PM

Phone: 541-229-4842
Toll free: 866-672-1551
TTY: 541-440-6304 | 711

Email: UHCustomerCare@umpquahealth.com

Website:
umpquahealth.com

Social Media:
[Facebook.com/UmpquaHealth/](https://www.facebook.com/UmpquaHealth/)

Address:
3031 NE Stephens Street,
Roseburg, OR 97470

We're here for you!

Our care coordinators are here to help you understand your health care. They work with experts who can support you and your family in many ways.

If you need help, email us at
CaseManagement@umpquahealth.com

**For qualifying members*



LANGUAGE SERVICES **Alternative Languages**

English:

This document is available in other languages, large print, braille or format that suits your needs. You can also request a language interpreter. This help is free. Please call 888-788-9821 (TTY/TDD 711).

SERVICIOS DE IDIOMAS **Idiomas Alternativos**

Español:

Puede obtener este documento en otros idiomas, en letra grande, en braille o en el formato que prefiera. También puede solicitar un intérprete. Esta ayuda es gratuita. Llame al 541-229-4842 o al 711.