



UMPQUA HEALTH

1813 W. HARVARD AVENUE, STE 448
ROSEBURG, OREGON 97471

MEMORANDUM

TO: Umpqua Health Alliance Contracted Providers
DATE: December 21, 2017
RE: Final ABCT ERA file download

As of December 16, 2017, Umpqua Health Alliance's (UHA) new third party administrator, PH TECH, began receiving and processing all UHA claims through CIM (Clinical Integration Manager).

ABCT processed your last check run Wednesday, December 20. If you utilize the electronic remittance advice (ERA) through ABCT, your last EOB will be delivered both electronically and hard copy by mail. You should be able to download your EOB by Thursday, December 21. In an effort to make your transition to PH TECH as smooth as possible, we encourage you to download your electronic EOB from the ABCT website as soon as possible. Access to the ABCT portal will be discontinued after Friday, December 29.

Please direct any ERA related questions to:

ABCT Claims

Ph: (541) 672-1685

Website: <https://edi.abct.com/>

Email: MedicalClaims@abct.com

If you have any questions, please contact Lorianne Heard, Provider Relations & Contracting Representative, at (541) 957-3094 or email lheard@umpquahealth.com.