

UHA REQUIRED SUBCONTRACTOR TRAINING REFERENCES

Title	Regulatory Body	Reference	Subcontractor	Frequency	Delivery Mode
Adverse Benefit Determinations	OHA- CCO Contract OAR	Exhibit I OAR 410-141-3580 (fka 410-141-3280)	Yes	*Onboarding *Annually	Slide Deck - UHA Website Policy - UHA Website
Appeals & Hearings	OHA- CCO Contract OAR	Exhibit I OAR 410-141-3580 (fka 410-141-3280)	Yes	*Onboarding *Annual *Refresher, as needed	Slide Deck - UHA Website Policy - UHA Website
Child & Adolescent Needs & Strengths Comprehensive Screening Certification	OHA- CCO Contract	Exhibit M, Sect 19(p)(1)	Yes (If providing screening)	*Must obtain Oregon certification prior to screening.	Slide Deck - UHA Website Oregon State certification
Compliance, FWA	OHA- CCO Contract	Exhibit B, Pt 9, Sect 10(b)	Yes	*Onboarding *Annual *Refresher, as needed	Mentioned in slide deck. Policy - UHA Website Online - OIG
Compliance Plan/Program	OHA- CCO Contract	Exhibit B, Pt 9, Sect 10(b) • Compliance Program Guide for Medicare+ Choice Organizations offering Coordinated Care Plans (oig.hhs.gov/fraud/docs/ complianceguidance/111599.pdf; in particular pp. 61904-61905) • OIG Compliance Program Guide for Individual and Small Group Physician Practices (oig.hhs.gov/authorities/docs/ physician.pdf; in particular pp. 59442-59443)	Yes	*Onboarding *Annual *Refresher, as needed *After material changes	Mentioned in slide deck. Policy - UHA Website
Compliance: Code of Conduct	OHA- CCO Contract	Exhibit B, Pt 9, Sect 10(b)	Yes	*Onboarding *Annual *Refresher, as needed	Mentioned in slide deck. Policy - UHA Website
Compliance: Excluded Provider Requirements	OHA- CCO Contract	Exhibit B, Pt 9, Sect 11(b)(8)	Yes (Credentialing staff and subcontractors only)	*Onboarding *Annually	Provider Handbook
Compliance: Provider Screening, Enrollment Requirements	OHA- CCO Contract	Exhibit B, Pt 9, Sect 11(b)(8)	Yes (Credentialing staff and subcontractors only)	*Onboarding *Annually	Provider Handbook
Cultural Responsiveness & Implicit Bias	OHA- CCO Contract	Exhibit K, Sect 10(d)(4) & (6)	Yes	*Onboarding *Or if not previously received	Slide Deck - UHA Website
Culturally and Linguistically Appropriateness	OHA- CCO Contract	Exhibit B, Pt 4, Sect 4(a) & (b)(8)	Yes	*Onboarding *Or if not previously received	Slide Deck - UHA Website
Foundations of Trauma Informed Care / Trauma Informed Care	OHA- CCO Contract	Exhibit B, Pt 4, Sect 4(a) & (b)(5) Exhibit M, Sect 20(b)(7) and Exhibit M, Sect 21(a)	Yes	*Not Stated	Slide Deck - UHA Website
Grievances	OHA- CCO Contract	Exhibit I	Yes	*Onboarding *Annually *Refresher as needed	Slide Deck - UHA Website Policy - UHA Website
Health Equity - REAL+D Awareness & Tools	OHA- CCO Contract	Exhibit K, Sect 10(c)(2)(f)	Yes	*Starting Contract Year 2020	Slide Deck - UHA Website
HIPAA - Privacy, Security, & Retention of Records; Breach Notification, Compliance	OHA- CCO Contract	Exhibit E, Sect 6 (a-d) Exhibit B, Pt 8, Sect 2(a - f)	Recommended	*Onboarding *Annually *Refresher as needed	Slide Deck - UHA Website Online - OCR
ICC Services (screenings/services & other supports)	OHA- CCO Contract	Exhibit B, Pt 2, Sect 8(a)(1)(h)	Yes	*Periodic	Slide Deck - UHA Website
Behavioral Health Integration	OHA- CCO Contract	Exhibit M, Sect 20(b)(7)	Yes (Behavioral Health Providers Only)	*Not Stated	
Member Rights, Provider Network	OHA- CCO Contract	Exhibit B, Pt 3, Sect 2(h), (n), (o) Exhibit M, Sect 20(b)(7) and Exhibit M, Sect 21(a)	Yes	*Not stated	Slide Deck - UHA Website Policy - UHA Website
Motivational Interviewing	OHA- CCO Contract	Exhibit M, Sect 21(a)	Yes (Behavioral Health Providers Only)	*Not Stated	Slide Deck - UHA Website
NEMT Adverse Weather Plan	OHA- CCO Contract	Exhibit B, Pt 2, Sect 5(d)(12)	Yes	*Not stated	TBD
NEMT Call Center Training	OHA- CCO Contract	Exhibit B, Pt 2, Sect 5(e)(9)	Yes	*Ongoing	TBD
NEMT Cultural / Driving Training	OHA- CCO Contract	Exhibit B, Pt 2, Sect 5(f)(2)(d)(iv)	Yes	*Not stated	TBD

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Recovery Principles	OHA- CCO Contract	Exhibit M, Sect 20(b)(7) and Exhibit M, Sect 21(a)	Yes (Behavioral Health Providers Only)	*Not Stated	Slide Deck - UHA Website
THW Services, Provider Network Education	OHA- CCO Contract	Exhibit B, Pt 3, Sect 1(c)	Yes	*Not stated	Slide Deck - UHA Website
TPLR P&P Guidebook, Provider Education	OHA- CCO Contract	Exhibit B, Pt 8, Sect 16(m)	Yes	*Onboarding *Annual *Refresher, as needed	Slide Deck - UHA Website Policy - UHA Website
Wraparound Training	OHA- CCO Contract	Exhibit M, Sect 19(n)(4)	Yes (If providing Wrap services)	*Onboarding *As required for fidelity	Mentioned in slide deck only.
Transition of Care	OHA-CCO Contract	Exhibit B, Part 4, Sect 2(a)(6)	Yes	*Onboarding	Slide Deck - UHA Website Policy - UHA Website