



UMPQUA HEALTH

ALLIANCE

500 SE CASS AVENUE, SUITE 200  
ROSEBURG, OR 97470

## Barrier Submission Form Process

### Where to Find;

The Barrier Submission Form can be found on our website at [UmpquaHealth.com](http://UmpquaHealth.com) under the Provider and

OHP Member tabs, or by selecting the following link; <https://s7p8s6t5.stackpathcdn.com/wp-content/uploads/2020/02/barrier-submission-form.pdf>

### Where to Submit:

Barrier Submission Forms can be emailed to [SOCBarriers@umpquahealth.com](mailto:SOCBarriers@umpquahealth.com) or turned into our Member Services Department at 500 SE Cass Ave., Suite 101, Roseburg, OR. 97470.

### What to Expect:

Once a Barrier Submission Form is received it will be logged by a member of the SOC Advisory Committee. The barrier will be discussed at the next month's Advisory Committee. The Committee will review the barrier and identify if there are currently resources in place that may assist. If an outcome cannot be reached at the Advisory level, it will be presented to the SOC Executive Council. When review is complete an email will be sent to the submitter of the barrier explaining the outcome. Turnaround time for barrier review can take several weeks. The Barrier Submission Form is not meant to address immediate needs.