



10181 Scripps Gateway Court, San Diego, CA 92131

### EMERGENCY PREPAREDNESS PHARMACY COMMUNICATION

Effective: **March 9, 2020**  
Payer: **Umpqua Health Alliance**  
Emergency: Emergency Declaration declared in Oregon due to the Coronavirus (COVID 19)

BIN	PCN	Group
003585	38920	DGC01

**Umpqua Health Alliance has activated the emergency service to allow the appropriate submission clarification code to override certain denials for members affected by Coronavirus (COVID-19)**

MedImpact will follow the guidelines recommended by the National Council for Prescription Drug Programs (NCPDP) in the NCPDP EMERGENCY PREPAREDNESS INFORMATION Version 1.5 published July 2018. Detailed information is included within our Payer Sheet and defined below:

#### Patient Segment

Enter demographic information (optional) from the patient's home. This may/may not be where the patient is residing during the emergency.

322-CM	Patient Street Address	The street address of patient's home.
323-CN	Patient City Address	The city of patient's home.
324-CO	Patient State/Province Address	The state of patient's home.
325-CP	Patient Zip/Postal Zone	The zip/postal code of patient's home.

#### Claim Segment

Submission Clarification Code (420-DK) = 13

#### Prescriber Segment

Prescriber Id (411-DB) may be used to submit the pharmacist NPI in situations when the pharmacist may prescribe. In this case only a qualifier of 01 is valid.

For any questions regarding these procedures please call our Pharmacy Help Desk at 800-681-9571.

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