



Umpqua Health Alliance Complaint Form

If you would like to file a complaint, please call your CCO first with any complaints. If you would like to put your complaint in writing you can write a letter or fill out this form and send it back to UHA at 500 SE Cass St Suite 101, Roseburg, Oregon 97470.

If you still have a complaint about Oregon Health Plan (OHP) services, you will need to fill out the (OHP) form OHP 3001 and send it to OHP Client Services, PO Box 14015, Salem, OR 97309.

Please feel free to attach other pages if needed.

Your name:

Your phone number:

Member's name *(if you are not the member)*:

Member's OHP ID number, or Date of Birth:

What happened? When did it happen? Who was involved? *(Attach any documents such as notice, denials of service, doctor's bills, etc. messages between the member and others such as DHS/OHA or the CCO, which might help us research the complaint).*

What do you want us to do about this?

You can get this letter in another language, large print, or another way that is best for you. Call 541-229-4842 (TTY 711).

500 SE Cass St. Suite 101 | Roseburg OR 97470 | 541-229-4842

Stewards of Health and Healthcare