



REQUESTING AN INTERPRETER FOR REMOTE/TELEHEALTH APPOINTMENTS



Telephonic Interpretation

Call 1-888-215-1476



You will need:

Callers Information:

- Client ID#
- Department
- Your Name & Phone Number

Patient Information:

- Patient's Full Name
- Patient's DOB
- Patient's Insurance Info

Do you NEED a 3rd Party Dial Out?

- YES
- Patient's Phone Number



Video Relay Interpretation (VRI)



Get Connected:

- Enter the Video Conference Platform (**i.e. Zoom, GoToMeeting, etc.**)

Add an Interpreter:

- * Click on attendees
- * Click on add attendees
- * Select add by phone
- * **Enter 888-215-1476**

Patient/Caller Information:

- Your Client ID#
- Your Department
- Your Name and Phone Number
- Patient's Full Name
- Patient's DOB
- Patient's Insurance Info



Have Questions?

Contact us!



Linguava Client Relations

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UH Provider Relations

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