



UMPQUA HEALTH ALLIANCE

500 SE CASS AVENUE, SUITE 200
ROSEBURG, OR 97470

Barrier Submission Form Process

What is the Barrier Submission Form:

This form is used by the System of Care Advisory Committee within the System of Care (SOC) governance structure to help identify potential barriers preventing youth and families from achieving their full potential. The Advisory Committee is comprised of supervisors from youth serving providers and system partners. The Advisory Committee collects identified barriers and looks for themes that may need to be resolved. Once a barrier is recognized as needing resolution, the Committee makes recommendations either to the supervisors, managers, and system partners most likely to be able to address the barrier within their system or up to the Executive Council. The Executive Council brings together a group of leaders from various systems (healthcare, education, behavioral health, tribes, etc.) to address system barriers that have not been resolved at the Advisory Committee level and often require policy and funding changes, create and or provide guidance on SOC strategic plan, and send barriers that cannot be resolved to the Stat level SOC Steering Committee.

Where to Find:

The Barrier Submission Form can be found on our website at UmpquaHealth.com under the Provider and OHP Member tabs, or [click here](#)

Where to Submit:

Barrier Submission Forms can be emailed to SOCBarriers@umpquahealth.com or turned into our Member Services Department at 500 SE Cass Ave., Suite 101, Roseburg, OR. 97470.

What to Expect:

Once a Barrier Submission Form is received it will be logged by a member of the SOC Advisory Committee. The barrier will be discussed at the next month's Advisory Committee. The Committee will review the barrier and identify if there are currently resources in place that may assist. If an outcome cannot be reached at the Advisory level, it will be presented to the SOC Executive Council. When review is complete an email will be sent to the submitter of the barrier explaining the outcome. Turnaround time for barrier review can take several weeks. The Barrier Submission Form is not meant to address immediate needs.