

UHA Nondiscrimination Notice

Do you think Umpqua Health Alliance or a provider treated you unfairly? We must follow State and Federal civil rights laws. We cannot treat people unfairly in any program or activity because of a person's:

- Age
- Color
- Disability
- Marital status
- National origin
- Race
- Religion
- Sex
- Gender identity
- Sexual orientation

Everyone has a right to enter, exit and use buildings and services. They also have the right to get information in a way they understand. We will make reasonable changes to policies, practices and procedures by talking with you about your needs.

To report your concerns or get more information please contact our Diversity, Inclusion and Civil Rights Executive Manager:

Web: www.umpquahealth.ethicspoint.com
Email: compliance@umpquahealth.com
Phone: 844-348-4702, TTY 711
By Mail: Umpqua Health Alliance
Attention: Chief Compliance Officer
3031 NE Stephens St.
Roseburg, OR 97470

You have a right to file a Civil Rights Complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR). Contact that office one of these ways:

Web: www.hhs.gov/
Email: OCRComplaint@hhs.gov
Phone: 800-868-1019, 800-537-7697 (TDD)
By Mail: U.S. Department of Health and Human Services Office for Civil Rights
200 Independence Avenue SW
Room 509F HHH Bldg.
Washington, DC 20201

To report your concern, you can also fill out the Report of Discrimination Form in your preferred language at: [OHA Report of Discrimination—English](#)

For Spanish: [OHA Report of Discrimination —Spanish](#)

To find UHA's form, please go to: [UHA Complaint Form](#)

You can Mail, Fax, or Email the completed form to:

Email: OHA.PublicCivilRights@state.or.us
Fax: 971-673-1330
Mail: OHA Office of Equity and Inclusion
Attn: Diversity, Inclusion & Civil Rights Manager
421 SW Oak St, Suite 750
Portland, OR 97204

You can get this letter in another language, large print, or another way that is best for you. Call 541-229-4842 (TTY 711).

More resources where you can file a complaint:

If it is within 180 days of the alleged discrimination

US Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530
888-736-5551 or 202-514-0716 (TTY)

US Health and Human Services Office of Civil Rights
Michael Leoz, Regional Manager
Office for Civil Rights
U.S. Department of Health and Human Services
90 7th Street, Suite 4-100
San Francisco, CA 94103

Customer Response Center: (800) 368-1019
Fax: 202- 619-3818
TDD: 1-800-537-7697
Email: ocrmail@hhs.gov

Within one year of alleged discrimination

Oregon Bureau of Labor and Industries (BOLI)
800 NE Oregon Street, Suite 1045
Portland, OR 97232
971-673-0764 or 711 (TTY)

Other relevant policy and procedures for nondiscrimination

- [Oregon Administrative Rules - Nondiscrimination policy and procedures](#)
- [Notice under the Americans with Disabilities Act \(ADA\)](#)
- [OHA Request for Modification Policy](#)
- [OHA Director's Civil Rights Memo](#)
- [OHA Nondiscrimination Policy for the Public Poster](#)
- [OHA Language Access Policy for the Public Poster](#)

Nondiscrimination policy complies with all state and federal laws including

- [Title VI of the Civil Rights Act of 1964](#)
- [Americans with Disabilities Act of 1990 \(as amended\)](#)
- [Section 504 of the Rehabilitation Act of 1973](#)
- [Oregon Revised Statute Chapter 659A](#)
- [Section 1557 of the Affordable Care Act](#)