

NEWS RELEASE



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UHA Tops Annual Statewide Report Measuring Quality Health Metrics

ROSEBURG – Umpqua Health Alliance (UHA) was among the top-performing CCOs in the state in 2019 according to data compiled in the Oregon Health Authority (OHA) [annual metrics report](#). The report includes metrics selected by OHA as part of the quality incentive program designed to produce improved health outcomes for Oregon Health Plan (OHP) members.

Along with exceeding 16 of the 20 one-year benchmark and improvement targets in 2019, UHA showed the greatest progress in reducing smoking prevalence and emergency room utilization, and increasing childhood immunization rates and oral evaluations for adults with diabetes. The ratio of OHP members who identified as current smokers dropped from 36.6% to 25.9% and the ratio of visits to the emergency department dropped from 55.8 to 51.6 per 1,000 member months, both indications of better health and more appropriate care.

The quality incentive program measures the success of CCOs in connecting Medicaid members enrolled in OHP to a variety of physical and behavioral health services through annually selected metrics. The focus on preventative care and community investment allows for greater access to better care at a lower cost.

“Oregon Health Authority has created a metrics-based system that rewards sustained improvement in the pursuit of better health, better care, and lower costs. As CCOs we achieve this by educating and connecting members to providers and community partners.” said Brent Eichman, CEO of Umpqua Health. “The CCO model shifts the focus from paying for sick care to paying for better overall health. The progress is evident when we look at measures like reduced smoking, fewer emergency room visits, and increased childhood immunization rates. By working with our community partners to constantly set our sights on the next target and the next challenge, we are seeing the rewards of a healthier Douglas County. This milestone is a direct result of the collective work of our local health care providers and community partners”

UHA performed exceptionally well in metrics related to children’s health, including access to care, adolescent well-care visits, assessments for children in DHS custody, dental sealants, developmental

screenings, postpartum care, and health counseling.

Other areas of improvement include colorectal cancer screening, depression screening and follow-up, emergency room utilization for mental illness, effective contraception use, mental health screening, and Patient-Centered Primary Care Home enrollment.

Because UHA exceeded its benchmarks and improvement targets, it earned a full quality pool payout from OHA along with just four other CCOs. For more information on UHA's Quality Program, contact Dr. Tanveer Bokhari, Vice President of Quality & Health Equity at tbokhari@umpquahealth.com.

About Umpqua Health Alliance (UHA)

Umpqua Health Alliance (UHA), a subsidiary of Umpqua Health, is one of 15 coordinated care organizations (CCOs) in Oregon that has served members of the Oregon Health Plan (OHP) since 2012. UHA, which is based in Roseburg, connects OHP members to physical, behavioral, and oral care through an integrated network of providers. UHA is managed through a locally-based board of directors and Community Advisory Council (CAC) that ensures local healthcare needs are fully met.

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