



**Board Meeting
March 30, 2021
Via Video and Teleconference**

Directors: Neal Brown Rodney Todd, MD
 Bart Bruns, MD Kelly Morgan
 Chuck Chappell Michael Krnacik, MD
 Jason Gray, MD Chris Spence, MD
 Jerry O’Sullivan Aden Bliss
 Tim Freeman Tim Powell, MD
 Greg Brigham, PhD Gary Allen
 KC Bolton Sharon Stanphill, DrPH
 Aric Groshong, MD Brenda Tibbetts
 Layne Jorgensen, DO

Staff: Brent Eichman Doug Carr, MD
 Keith Lowther Lindsey Baker
 Michael von Arx Layne Jorgensen, DO
 Tanveer Bokhari Heidi Hill
 Nancy Rickenbach

Public: None present

Call to Order

The meeting was called to order by Bart Bruns, UHA Board Chair, at 6:30 am.

I. Consent Agenda

The following items were presented on the consent agenda:

- Minutes from the December 15, 2020 UHA Board meeting

The motion was made by Tim Freeman, and seconded by Dr. Jason Gray, to approve the Consent Agenda. The motion passed unanimously.

II. Reports

Subcommittee Reports



Community Advisory Council (CAC)

Jerry O'Sullivan, CAC Chair, reported the following highlights:

- The CAC allocated \$300,000 to projects and programs that align with the CHIP
- The CAC elected Juliete Palenshus to Vice Chair
- Exploring integration of UHA's culture-change efforts into CAC
- Dr. Bokhari presented the Transformation and Quality Strategy (TQS) report

Delivery System Advisory Committee (DSAC)

KC Bolton, DSAC Co-Chair, reported the following quarterly highlights, including:

- Reviewing Community Information Exchange (CIE)
- Iris Advanced Care Planning
- New VBP for PCP's: behavioral health access and health equity metrics
- Compass behavioral health scope and referral process
- Certified Community Behavioral Health Clinic (CCBHC)

Finance

Keith Lowther, CFO, reported the following quarterly highlights of the Committee:

- 2 meetings this quarter, the committee reviewed:
 - Financials
 - Cohort cost reports
 - 2021 KPIs
 - Fixed asset project review
 - Investment – CD terms, etc.
 - Work plan for 2021, OAR policy development, etc.
- The board requested a finance report in future board packets

Health Equity

Dr. Tanveer Bokhari, VP for Quality and Health Equity, reported the following highlights:

- Guest Speakers from Douglas Public Health Network (DPHN): Knight Foundation for Reducing Barriers to COVID-19 Testing/Immunization in Rural Oregon – focusing on



Seasonal Farm Workers and Un-housed in Douglas County and OSJP: project with OSU/UO and Faith Based partners in messaging health education and COVID-19 testing – focusing on Latino populations

- Child Care in Rural Oregon
- Transformation Quality Strategy in 2021
- UHA’s Workforce Diversity and Inclusion Plan

Compliance

Dr. Bart Bruns, Compliance Co-Chair, reported the following highlights:

- 3 meetings have been held with UH Members to discuss the UHA Operating Agreement; UHA board is responsible for financial risk of the organization and substantive decisions (public decisions)
- 2021 Compliance Work Plan – a real time document that can evolve and change over time, as needed; mock audits are currently underway

III. Improving Experience: Member and Provider

The objective of the presentation is to highlight UHA’s work in improving provider and member experience, this includes the following:

Provider Experience

- Provider-led Committees to elevate the provider voice within the CCO mission
- HIT stipend to provide financial supports to the provider network in advance of technology tools to improve care coordination and improve quality
- Network survey to better understand how providers perceive the work and engagement of UHA
- SDOH to utilize technology to identify social service needs and to improve members’ health and assist providers in providing non-medical member supports
- UHA’s Provider Portal to identify and quantify practice level quality metrics gaps to help enable providers to address UHA member quality improvement opportunities
- Iris Advanced Care Directive
- Arcadia to provide comprehensive case management and population health information to providers for coordinating care



- Behavioral Health to create and facilitate primary care access to behavioral health services for UHA Members
- Utilization review management to streamline turnaround time

Member Experience

- Flex services – to make investments at the individual member and family level
- Community Benefit Initiatives – to improve the overall health of the Douglas County Community
- Member Voice – to ensure UHA members have a voice in the CCO and in the community, this includes through Community Health Improvement Plan and CAC
- Behavioral health access and supports to improve access to and community capacity for behavioral health services to improve quality and health outcomes for members
- Customer care and care coordination to ensure UHA members have ready access to UHA for the provision of health benefits and community resources

IV. CEO Report

Brent Eichman, CEO, presented on the following:

An overview and highlights of the Umpqua Health 2020 Annual Report, including background and purpose, as well as the intended audience. All Board members, stakeholders and staff should receive a hard copy of the report. There will also be an electronic report and video on UH's website.

V. Public Registration

The meeting was opened to the public; no public members were present.

VI. Board Votes

There were no items for Board approval.

VII. Public Comment

No public members were present

VIII. Good of the Order



Nothing was discussed as good of the order.

IX. Closing

The meeting was adjourned by Dr. Bart Bruns, UHA Board Chair, at 7:50 am.

Respectfully Submitted by:

A handwritten signature in blue ink, appearing to read "L. Baker", is written over a horizontal line.

Lindsey Baker, MBA, Executive Administrator
Approved: 06/22/2021