

# WRAPAROUND

## Intensive Care Coordination (ICC)

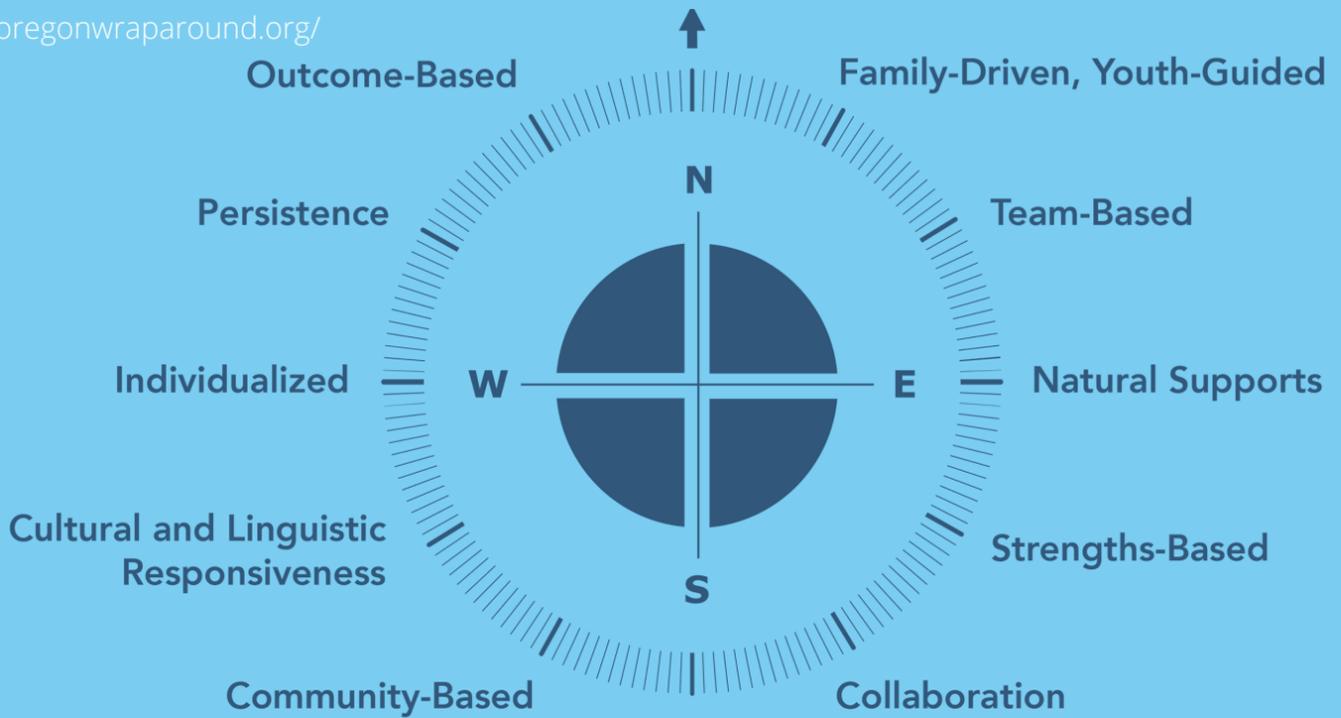
FOR CHILDREN, YOUTH, & FAMILIES 0-18



Team based planning and mental health services  
 Youth driven to address needs and build on strengths.  
 Youth work with a facilitator to build their Wraparound team, which  
 can include friends, family, service providers and others.

## WRAPAROUND PRINCIPLES

<https://oregonwraparound.org/>



## WHATS IN IT FOR ME?

- Team-Based Planning • Outreach and Engagement • Assessment • Care Coordination • Individual, Group and Family Therapy • Substance Use Recovery • Education and Employment Assistance • Peer Support Services • Nursing Services • Recreation Activities • Multi-Family Group • Parenting Classes • Skills Training • Medication Management • Case Management



ALL THESE SERVICES CAN BE ACCESSED WITH OR WITHOUT WRAPAROUND

## HOW TO ACCESS WRAPAROUND SERVICES:\*

Children and youth ages 0-18 are eligible if they live in Douglas County and are:

- Receiving OHP benefits
- Experiencing mental health challenges
- Receiving services from multiple agencies
- Interested in Wraparound/ ICC services
- At risk for out of home placement



Provider Referral → Review Committee → Acceptance

\*Youth placed at the following levels of care are automatically accepted into Wraparound: Secure Adolescent Inpatient Program (SAIP), Secure Children's Inpatient Program (SCIP), Psychiatric Residential Treatment Services (PRTS), or Commercially Sexually Exploited Children's (CSEC) residential program.

## ALL UMPQUA HEALTH ALLIANCE MEMBERS ARE ENTITLED TO CARE COORDINATION WHICH CAN:

- CONNECT YOU TO COMMUNITY SERVICES AND RESOURCES
- ASSESS YOUR NEEDS AND HELP YOU DEVELOP A CARE PLAN
- COORDINATE YOUR HEALTHCARE
- SCHEDULE TRANSPORTATION TO DOCTOR APPOINTMENTS



- HELP WITH SETTING UP DOCTOR AND DENTIST APPOINTMENTS
- SUPPORT AND HELP YOU NAVIGATE THROUGH THE HEALTHCARE SYSTEM
- PLAN TRANSITION AND DISCHARGE SUPPORT SERVICES
- REQUEST HEALTH RELATED FUNDS
- AND MUCH MORE..

TO REQUEST THIS INFORMATION IN AN ALTERNATE FORMAT, PLEASE CALL (541) 229-4842 OR SEND AN EMAIL TO [DOUGLASSOC@UMPQUAHEALTH.COM](mailto:DOUGLASSOC@UMPQUAHEALTH.COM)

# BEHAVIORAL HEALTH

Intensive/Integrated Care Coordination  
FOR CHILDREN, YOUTH, & FAMILIES 0-18

## SERVICES REQUIRING PRIOR AUTHORIZATIONS



### Behavioral Health Inpatient and Residential Treatment Services

- Psychiatric Residential Treatment Services (PRTS)
- Acute Rehabilitation
- Psychiatric Inpatient Hospital

### Behavioral Health Outpatient

- Psychological Evaluations
- Electroconvulsive Therapy (ECT)
- Applied Behavior Analysis (ABA)
- Transcranial Magnetic Stimulation (TMS)
- Intensive In-Home Behavioral Health (IIBHT)

### Substance Use Disorder (SUD)

- Detox
- Partial Hospitalization
- Residential

### Physical Therapy Occupational Therapy Speech Therapy Services

- After the first 8 visits per diagnosis/condition.



## WHEN WILL I KNOW IF MY PRIOR AUTHORIZATION WAS APPROVED?

### Behavioral Health Inpatient and Residential Treatment Services

- 72 hours

### Behavioral Health Outpatient

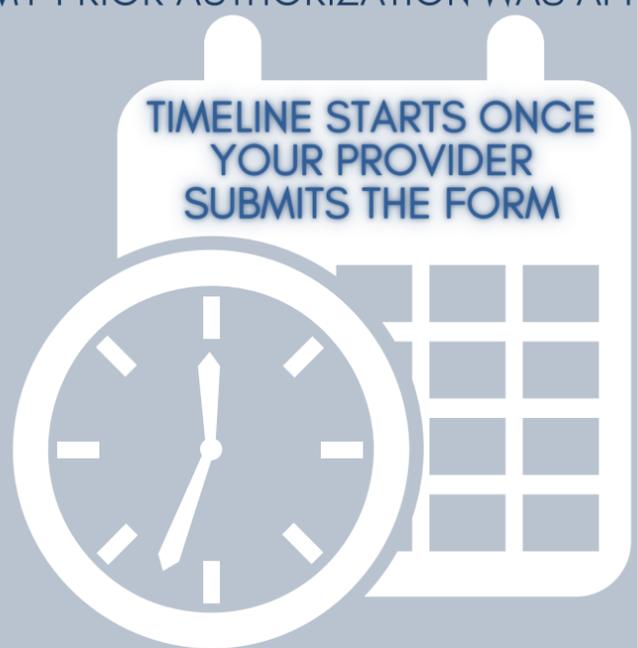
- 14 days

### Substance Use Disorder (SUD)

- 48 hours

### Physical Therapy, Occupational Therapy & Speech Therapy Services

- 14 days



## PRIOR AUTHORIZATIONS: THE GATEWAY TO SOME SERVICES

- 1 YOU AND YOUR PROVIDER DECIDE ON A TREATMENT
- 2 YOUR PROVIDER SENDS A REQUEST TO YOUR INSURANCE
- 3 THE REQUEST IS REVIEWED TO BE SURE IT IS NECESSARY

IF YOU ARE INTERESTED IN A SERVICE, SUPPORT, OR PROGRAM AND YOU'RE UNSURE HOW TO ACCESS IT YOU CAN:

ASK YOUR WRAPAROUND CARE COORDINATOR

CALL UHA AND REQUEST TO BE CONNECTED TO A BEHAVIORAL HEALTH CARE COORDINATOR

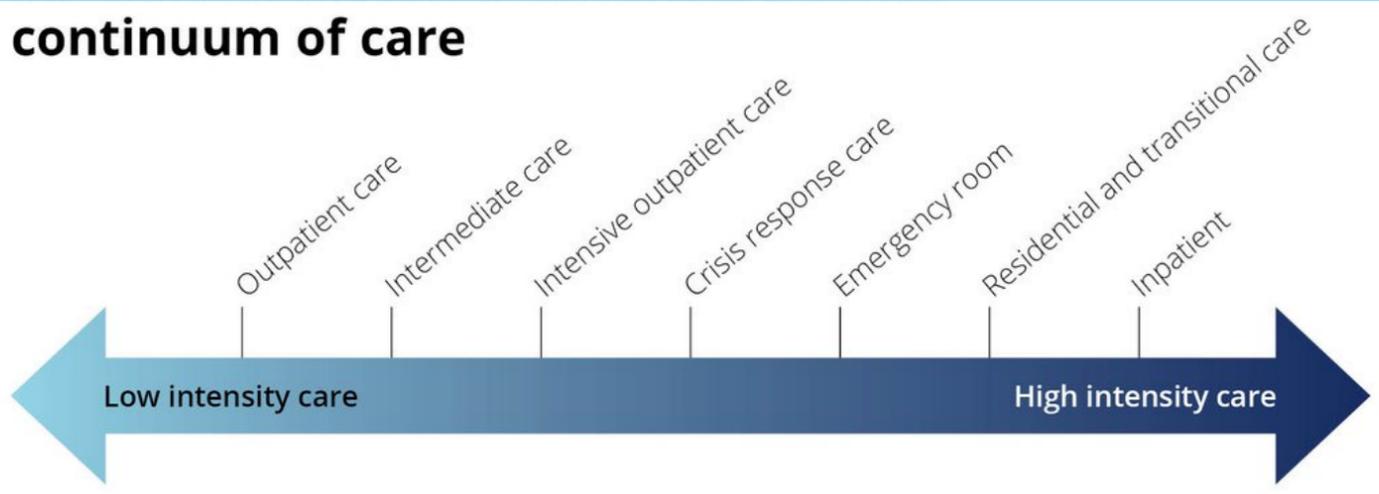
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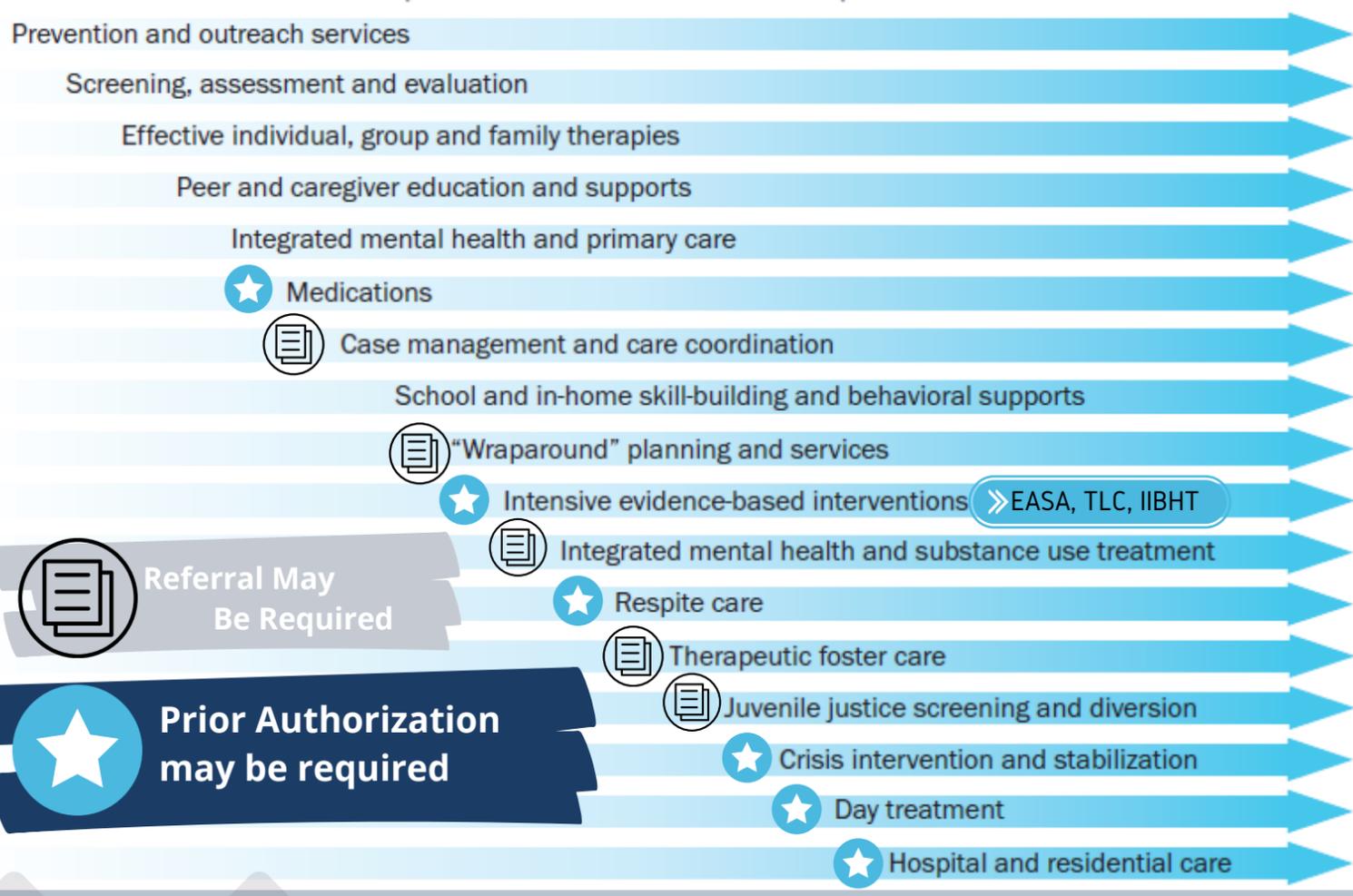
Children & Youth Continuum of Care

## continuum of care



# BEHAVIORAL HEALTH SERVICES

All Mental Health Conditions | Moderately Severe Conditions | Acute or Very Severe Conditions



## WHO SHOULD I ASK FOR A REFERRAL?



**SYSTEM OF CARE**  
DOUGLAS

DouglasSOC@umpquahealth.com



548 SE Jackson St.  
Roseburg, OR 97470

Phone: (541) 440-3532

24 hour Crisis Line 800-866-9780  
wraparound@adaptoregon.org

UMPQUA HEALTH



541-229-4842

Behavioralhealth@umpquahealth.com  
UHACustomerCare@umpquahealth.com

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