




CORPORATE POLICY & PROCEDURE

Department: Credentialing	Policy Name: Practitioners within Credentialing Scope
Version: 2	Policy Number: CR1
Revised Date: 1/15/20	Creation Date: 11/06/2018
Line of Business: <input type="checkbox"/> All	Review Date:
<input checked="" type="checkbox"/> Umpqua Health Alliance	<input type="checkbox"/> Umpqua Health Management
<input type="checkbox"/> Umpqua Health - Newton Creek	<input type="checkbox"/> Physician eHealth Services
<input type="checkbox"/> UHA Community Activities	<input checked="" type="checkbox"/> Umpqua Health Network
<input type="checkbox"/> Professional Coding and Billing Services	<input type="checkbox"/> ACE Network
Signature: 	
Approved By: F. Douglas Carr, MD, Chief Medical Officer	Date: 1/23/2020
Approved By: Credentialing Committee	Date: 1/23/2020

POLICY STATEMENT

Umpqua Health Network (UHN) is committed to continuously improving the quality of patient care and serving the community in an efficient and cost effective manner. To do so, UHN reviews those practitioners who fall within the scope of credentialing under the National Committee for Quality Assurance (NCQA), Oregon Administrative Rules (OAR), the Code of Federal Regulations (CFR), and/or the Coordinated Care Organization (CCO) Contract with Oregon Health Authority (OHA; "CCO Contract").

PURPOSE

The purpose of this policy is to outline those practitioners who fall within the credentialing scope.

RESPONSIBILITY

Credentialing Department

DEFINITIONS

Credentialing: The process of establishing the qualifications of healthcare professionals and assessing their background and legitimacy.

Independent Relationship: Exists when Umpqua Health Alliance (UHA) directs those it serves to see a specific practitioner or group of practitioners, including all practitioners whom members can see, a specific practitioner or group of practitioners, including all practitioners whom members may select as primary care physicians.

Licensed Medical Practitioner (LMP): A person who is documented by the Local Mental Health Authority (LMHA) or designee as (1) physician, nurse practitioner, or physician's assistant who is licensed to practice in the State of Oregon, and whose training, experience, and competence demonstrate the ability to conduct a mental health assessment and provide medication management; or (2) for Intensive Outpatient Services and Support (IOSS) and Intensive



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Treatment Services (ITS) providers, a board-certified or board-eligible child and adolescent psychiatrist licensed to practice in the state of Oregon.

Qualified Mental Health Associate (QMHA): A person delivering services under the direct supervision of a QMHP and meeting the minimum qualifications as documented in the CCO Contract (i.e. proper degree for provider type and corresponding abilities to provide necessary care to members).

Qualified Mental Health Professional (QMHP): A LMP or any other person meeting the minimum qualifications as documented in the CCO Contract (i.e. proper degree for provider type and corresponding abilities to provide necessary care to members).

Telemedicine: The use of telephonic or electronic communications of medical information from one site to another to improve a patient’s health status (OAR 410-130-0610).

PROCEDURES

Practitioners within the Scope of Credentialing

1. Credentialing requirements apply to the following:
 - a. Practitioners who are licensed, certified, or registered by the state to practice independently (i.e. without supervision).
 - b. Practitioners who have an independent relationship with UHA.
 - c. Practitioners who provide care to members under UHA’s medical benefits.
2. Items in one (1) above also apply to practitioners in the following settings:
 - a. Individual or group practices;
 - b. Facilities;
 - c. Rental networks that are part of UHA’s primary network and UHA has members who reside in the rental network area; and
 - d. Telemedicine.
3. If participating providers (whether employees or subcontractors) are not required to be licensed or certified by the State of Oregon board or licensing agency, UHA will document, certify, and report on Exhibit G the date that the person’s education, experience, competence, and supervision are adequate to permit the person to perform his or her specific assigned duties (CCO Contract Exhibit B, Part 8(18)(c)).
 - a. Such providers must meet the definitions for Qualified Mental Health Associate (QMHA) or Qualified Mental Health Professional (QMHP) and provide services under the supervision of a Licensed Medical Practitioner (LMP); or,
 - b. For participating providers not meeting either the QMHP or QMHA definition, UHA shall document and certify that the person’s education, experience,



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competence, and supervision are adequate to permit the person to perform his or her specific assigned duties.

4. If programs or facilities are not required to be licensed or certified by a State of Oregon board or licensing agency, then UHA shall obtain documentation from the program or facility that demonstrates accreditation by nationally recognized organizations recognized by the OHA for the services provided (e.g., Council on Accredited Rehabilitation Facilities (CARF), or The Joint Commission (TJC)) where such accreditation is required by OHA rule to provide the specific service or program (CCO Contract Exhibit B, Part 8(18)(c)).

Types of Practitioners

1. Medical practitioners:
 - a. Medical doctors.
 - b. Oral surgeons.
 - c. Chiropractors.
 - d. Osteopaths.
 - e. Podiatrists.
 - f. Nurse practitioners.
 - g. Other medical practitioners.
2. Behavioral healthcare practitioners:
 - a. Psychiatrists and other physicians.
 - b. Addiction medicine specialists.
 - c. Doctoral or master's-level psychologists.
 - d. Master's-level clinical social workers.
 - e. Master's-level clinical nurse specialists or psychiatric nurse practitioners.
 - f. Traditional Health Workers.
 - g. Other behavioral healthcare specialists.

Department	Standard Operating Procedure Title	SOP Number	Effective Date	Version Number
N/A	N/A	N/A	N/A	N/A