



UHA Connection

Monthly Provider Newsletter: August 2023

PRACTICE TACTICS

NDC EDITS COMING SOON!

After some system updates to UHA's claim adjudication edits in Community Integration Manager (CIM), on 9/1/23 all claims will be processed in accordance with the Oregon Health Authority's guidelines for billing with the National Drug Code (NDC). Please review the NDC guidelines posted [here](#) and ensure your claims are billed correctly to prevent denials.

HEALTHY OREGON PROGRAM (HOP) EXPANSION

Effective July 1, 2023, Medicaid coverage expanded to more adults in Oregon regardless of their immigration status.

Existing Oregon Health Plan (OHP) Medicaid members ages 26-54 receiving Citizenship Waived Medical (CWM) were automatically moved to full OHP benefits.

This means that from July 1, 2023, and onwards, individuals who meet OHP eligibility criteria can enroll regardless

of their immigration status and if eligible, receive full OHP benefits. This expansion came as a result of the legislature's efforts to fully fund the Healthier Oregon Program (HOP). Full OHP coverage includes the following benefits:

- Medical, dental and behavioral health care; prescriptions, tests, X-ray, hospital care as well as Non-Emergent Medical Transportation (NEMT) to and from covered appointments.

UHA is excited to continue serving existing members and looks forward to providing excellent coordinated care to newly eligible members.

To learn more about HOP and this expansion visit:

https://www.oregon.gov/oha/HSD/OHP/Pages/Healthier-Oregon.aspx?utm_medium=email&utm_source=govdelivery



GET CONNECTED

If you're seeking information regarding your patient's benefits, Umpqua Health Alliance is here to help you get the answers you need. Call us today.

- Phone: (541) 229-4842
- TTY: (541) 440-6304 | Toll Free: (866) 672-1551
- Email: UHCustomerCare@umpquahealth.com

Umpqua Health Alliance has adopted the definition of cultural competence that appears on the Oregon Administrative Rules for Cultural Competence Continuing Education for Health Care Professionals (OAR 943-090-0010).

FOLLOW US!

Follow us on Facebook
[@umpquahealthalliance](https://www.facebook.com/umpquahealthalliance)



CLINICAL CORNER

EXPANDED OPTION FOR CHILDHOOD VACCINATIONS:

Gordon's Pharmacy and Myrtle Creek Pharmacy are now offering vaccinations for children age 7+ who qualify under the Vaccine for Children (VFC) program. This includes children who are covered by Umpqua Health Alliance. The pharmacists at these locations are licensed and trained to review vaccination gaps and administer vaccinations.

For more information please contact:

- Myrtle Drugs: 541-391-8321
- Gordon's Pharmacy: 541-839-4452



BETTER HEALTH FOR ALL

August is National Immunization Awareness Month. To support the concept of better health for all, we would like to highlight some facts about immunizations. In rural areas, early childhood vaccination rates are lower compared to suburban and urban areas. Factors that contribute to these lower rates include parental hesitancy, negative clinic experiences, referrals outside of primary care settings, and distance to providers.

Building relationships with families and providing culturally and linguistically appropriate services

can help address parental hesitancy and improve clinic experiences. Additionally, using community-based solutions, such as partnerships with community based organizations, can help with the spread of information about the importance of vaccines.

If you are interested in learning more about culturally and linguistically appropriate services, feel free to reach out to Melissa Cantwell at mcantwell@umpquahealth.com, Director of Health Equity, Diversity, and Inclusion, to learn more.

NEWSLETTER IDEAS?

Thank you for reading our Monthly Provider Newsletter, the UHA Connection. Your success is critical to our member's physical and behavioral health, behavioral and physical. Use this newsletter as a tool to succeed as a provider of Umpqua Health Alliance and as a resource for important updates. If you have questions or would like to see information on a specific topic in the newsletter please reach out to:

- Dr. Douglas Carr at dcarr@umpquahealth.com
- Camille Sorensen at csorensen@umpquahealth.com

ON THE LOOKOUT

by Dr. Bob Dannenhoffer

August is National Immunization Awareness Month. Immunizations have really changed the landscape in pediatrics. At the beginning of my career, Hemophilus infections resulting in meningitis, skin and bone infections were a constant worry. Rotavirus swept through the community every year leaving many kids really ill and many hospitalized. Chickenpox, while usually mild, occasionally left kids with deep infections and occasional neurologic problems. With the advent of effective vaccinations, these diseases are now quite uncommon. A few updates:

- The childhood vaccine schedule is largely unchanged for this coming year.
- August is a great time for kids to get updated on their vaccines, in preparation for school
- Vaccines are available at many clinics, pharmacies, and physician offices throughout the county. Aviva provides public health vaccines for the county.

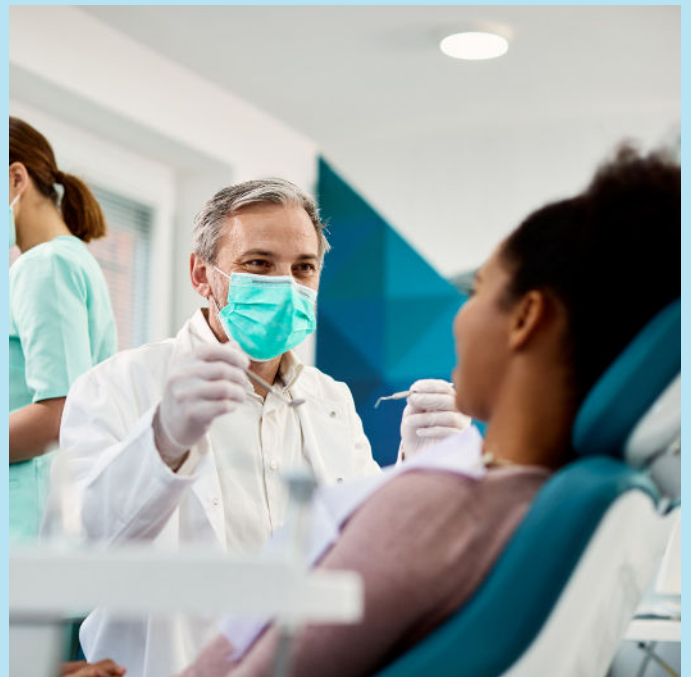
- Monkeypox cases are way down from last year's peak, but Jynneos vaccine is available for anyone who wants it.
- Flu vaccine is expected to arrive shortly. While flu was quiet during the pandemic, we had a moderately active year last winter and expect a "typical" flu season this year. Flu vaccine is recommended for all 6 months of age and above.
- A new Covid booster is expected this fall. The new booster will contain some of the newer variants. While the number of Covid cases is now low, we hope that this vaccine will help us to avoid another surge this winter.
- Respiratory Syncytial Virus (RSV) has long been a significant cause of morbidity among the very young and very old. In this last year, a very effective vaccine for adults and a very effective preventive antibody for infants have been approved and may be given, but are not yet part of the immunization schedule.

DENTAL DIGEST

First Tooth is an integration initiative developed to reduce early childhood caries in Oregon by training medical providers to implement preventative oral health services into existing services for infants and toddlers ages five and under. It is also available for WIC programs, HeadStart programs and other entities that have a vested interest in the oral health of children ages 0-5.

Early childhood caries (tooth decay) is a significant public health concern in Oregon and is the most common chronic disease of childhood, affecting five times more children than asthma. Despite its high prevalence, tooth decay is a preventable disease.

[Click here for more information.](#)



CME FOR THEE

PAIN MANAGEMENT 1.5 Credits CME Free

Understanding Pain and Conducting a Pain Assessment: Practical Guidance for Pain Management
AMA

DRUG MISUSE AND ADDICTION 2 Credits CME Free

Prescription Drug Misuse and Addiction: Compassionate Care for a Complex Problem
Stanford Medicine

INFECTIOUS DISEASES 15 Credits CME Free

Advanced Antimicrobial Stewardship Curriculum Self-Study
Infectious diseases Society of America Education

INFECTIOUS DISEASES 0.25 Credits CME Free

Core Antimicrobial Stewardship Curriculum Teaser
Infectious Diseases Society of America Education

HEALTH INEQUITIES 0.25 Credits CME Free

Collecting Data to Address Health Inequities
Whitman-Walker Institute's LGBTQ+, HIV Care and Prevention Training

FALL ECHO PROGRAMS REGISTRATION IS OPEN

Registration is now open for the fall ECHO programs offered by the Oregon ECHO Network. Continuing education credits are available, and each program is offered at no cost to you or your workplace. ECHO programs fill quickly. Details and registration for general ECHO programs, addiction medicine ECHO programs, and mental and behavioral health ECHO programs are available at <https://www.oregonechonetwork.org/>. Highlighted topics include the following (see ECHO site for full list):

- **Public Health Preceptor** – This 6-session program will help develop more confident public health preceptors who are better equipped to support public health students.
- **Colorectal Cancer (CRC) Screening Outreach for Rural Communities** – This 6-session ECHO program will share evidenced-based approaches for clinical practices or regional health care organizations to improve colorectal cancer screening rates.
- **Long COVID ECHO for Oregon Clinicians** – This 12-session ECHO series will support clinicians, staff, and other health care professionals working with patients who are living with Long COVID.
- **Integrated Behavioral Health for Pediatric Populations** – This 12-session program will build the capacity of pediatric care practices to provide high-quality integrated behavioral and developmental health services for younger children and adolescents.
- **Substance Use Disorder Leadership** – This 8-session program is for SUD leaders across Oregon to share and discuss emerging resources, best practices, and policy updates; support partnerships across interdisciplinary and regional agencies; and provide a learning community and idea incubator

JUNTA COMUNITARIA:

¡Llamando a todos los padres de niños de 0 a 5 años!

SPANISH-SPEAKING COMMUNITY LISTENING SESSION:
Calling all parents of children 0 to 5 years old!

MIÉRCOLES 23 DE AGOSTO DE 2023 | 6:00PM - 8:00PM

Wednesday, August 23rd, 2023

The YMCA of Douglas County,

1151 NW Stewart Pkwy, Roseburg, OR 97471



Umpqua Health Alliance (UHA) quisiera escuchar sus pensamientos, opiniones y experiencias con el cuidado de la salud en el condado de Douglas.

Cuidado de niños gratuito
proporcionado

Cena gratis para llevar a casa

Pañales, toallitas y otros recursos
disponibles

Umpqua Health Alliance (UHA) would like to hear your thoughts, opinions, and experiences with healthcare in Douglas County.

Free Childcare Provided

Free Take-Home Dinner Provided

Diapers, Wipes, and Other
Resources Available

REGÍSTRATE AHORA
ESCANEA AQUÍ



REGISTER NOW
SCAN HERE

**ESCANEE ARRIBA O ENVÍENOS UN CORREO ELECTRÓNICO
PARA REGISTRARSE (Scan above or email us to register):**
BehavioralHealthOperations@umpquahealth.com