

RITE AID PHARMACY CLOSURE FAQS:

QUESTION/STATEMENT:

- **Why did I get this letter? AND/OR**
- **I don't have any prescriptions at that pharmacy.**
 - You received this letter because the Rite Aid pharmacy location on Garden Valley Blvd will be closed as of June 4th, 2025, and our records show you have filled prescriptions there this year.
 - If you do not have prescription medications on file at that location that you need refilled after June 4th, you do not need to do anything and can ignore this letter.

QUESTION:

- **What do I need to do? How can I get my prescriptions transferred to a new pharmacy?**
 - If you do not have any prescriptions on file at Rite Aid after June 4th, you need to find a different pharmacy to use for future prescriptions.
 - If you have prescriptions on file that you need to continue using after June 4th, you may either:
 - Call the pharmacy of your choice and ask them to help with transferring your prescriptions to them from the Garden Valley Rite Aid.
 - Contact the prescriber of your medications and ask them to send in new prescriptions to the pharmacy of your choice.
 - If you do not ask to transfer your medications, the Garden Valley Rite Aid is transferring prescriptions to Fred Meyer at 929 NW Garden Valley Blvd. Rite Aid may be sending a letter with additional information.
 - Be aware that some drugs cannot and will not be transferred, such as drugs without refills, or controlled substances.

QUESTION:

- **What happens to my prescriptions after June 4th? Will my prescriptions get automatically transferred if I do nothing?**
 - Prescriptions will be automatically transferred to Fred Meyer at 929 NW Garden Valley Blvd.
 - Be aware that some drugs cannot and will not be transferred, such as drugs without refills, or controlled substances.

QUESTION:

- **How do I find a pharmacy to use?**
 - You can find a pharmacy on our website using the Find a Pharmacy tool (<https://portal.umpquahealth.com/ClientApp/pharmacies>). You can search by zip or by state and city. Would you like my help finding a pharmacy?
 - Other pharmacies in the area are:
 - Walmart Pharmacy (541) 957-8544
 - Hometown Drugs (541) 229-1112
 - Safeway Pharmacy (541) 957-2546
 - You can also get prescriptions through the mail by using our available mail order pharmacies Postal Prescription Services Mail Order Pharmacy (800) 552-6694, or BirdiRx (855) 247-3479.

QUESTION:

- **Are there any other pharmacies near this closed location?**
 - Other pharmacies in the area are:
 - Walmart Pharmacy (541) 957-8544
 - Hometown Drugs (541) 229-1112
 - Safeway Pharmacy (541) 957-2546
 - You can also get prescriptions through the mail by using our available mail order pharmacies Postal Prescription Services Mail Order Pharmacy (800) 552-6694, or BirdiRx (855) 247-3479.
 - You can find a pharmacy on our website using the Find a Pharmacy tool (<https://portal.umpquahealth.com/ClientApp/pharmacies>). You can search by zip or by state and city. Would you like my help finding a pharmacy?

QUESTION:

- **I need my medications delivered, is there another pharmacy that delivers?**
 - You can also get prescriptions through the mail by using our available mail order pharmacies Postal Prescription Services Mail Order Pharmacy (800) 552-6694, or BirdiRx (855) 247-3479.