

Member services available at no cost



Connect with us:

Umpqua Health

Monday – Friday

8 AM – 5 PM

Phone: 541-229-4842

Toll free: 866-672-1551

TTY: 541-440-6304 | 711

Email: UHCustomerCare@umpquahealth.com

Website:

www.umpquahealth.com

Social Media:

[Facebook.com/](https://www.facebook.com/UmpquaHealth/)

[UmpquaHealth/](https://www.facebook.com/UmpquaHealth/)

Address:

3031 NE Stephens Street,
Roseburg, OR 97470

We're here for you!

Our care coordinators are here to help you understand your health care. They work with experts who can support you and your family in many ways.

If you need help, email us at CaseManagement@umpquahealth.com

**For qualifying members*



Medical care

such as checkups, immunizations and x-rays



Dental care

such as cleanings, fillings, and extractions



Vision care



Mental health

such as counseling



Urgent & Emergency care



Hospital Stays



Medications & Medical Supplies



Physical, occupational, & speech therapy



Gender-Affirming Care



Birth control & family planning



Rides to appointments & other places

such as the grocery store



Help with addiction

to cigarettes, alcohol & drugs



Health Related Social Needs (HRSN)

*air conditioners, heaters, air filters, housing, and food**



Health Related Services Flexible (HRSF)

*extra help for things not covered**



LANGUAGE SERVICES **Alternative Languages**

English:

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SERVICIOS DE IDIOMAS **Idiomas Alternativos**

Español:

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